

# Strategic Plan 2023-2028

## Goals and Objectives Year 3

**Mission:** Putting People at the Heart of Dynamic Library Services

**Vision:** Preserve the Past, Enrich the Present and Illuminate the Future.



# 1

### ***Increase Library Service Access for the Community***

- 1.1 Establish collection access outside of library branches.
- 1.2 Ensure quality of library collections.
- 1.3 Reallocate library programming to meet the community where they are.

# 2

### ***Ambitiously Educate the Community about Scottsdale Public Library***

- 2.1 Improve the website.
- 2.2 Actively explore new ways to educate the public about library service.
- 2.3 Build community partnerships (external outreach) to further promote library service.

# 3

### ***Invest in Library Staff Development and Involvement***

- 3.1 Evaluate and implement new development programs for all levels of library staff.
- 3.2 Provide support on career advancement in the library profession.
- 3.3 Develop staff talent to ensure the continuity of critical roles through dedicated succession planning efforts.
- 3.4 Promote a culture of respect, understanding, teamwork and collaboration.

# 4

### ***Boldly Innovate Library Services for the Future***

- 4.1 Support risk taking pilot ideas for all levels of library staff.
- 4.2 Invest in new technologies to provide new services.
- 4.3 Re-imagine library programming.

