

Pony Express User Agreement

The purpose of this service is to allow access to certain city buildings for library materials during specified service hours when staffing is not available.

Using this service is a privilege for responsible patrons, and the success of this service depends on the users' responsibility. Please read and sign this User Agreement for conditions of participation, clear expectations, and applicable rules. Feel free to ask questions before signing. This agreement must be renewed on an annual basis. Your access will expire if it is not renewed by the expiration date.

Conditions of Participation. I understand in order to participate in this service:

- I must be a resident of Maricopa County
- My library card must be in good standing
- I must be 18 years or older
- I understand if my library card is not in good standing or if my library privileges have otherwise been revoked (e.g., trespass or violation of this agreement), my access to this service will be automatically revoked.

Agreements. I understand that:

- **I must only grant entry to myself and any minor I am responsible for while using this service. Any other adult must have a signed User Agreement on file and must gain entry using his/her own card.**
- I and any minors I bring with me will be on camera while using this service.
- This service is self-directed and in-person library staff assistance will not be available to me.
- Emergencies may occur and an emergency phone to dial 911 for help is available to me at all times.
- I must adhere to all library conduct rules posted at site.
- I will notify library staff in person or by calling 480-312-READ (7323) during staffed hours if I see anyone violating this agreement or if I see anything suspicious during the self-service period.
- No animals are permitted in the library except service animals as defined by A.R.S. § 11-1024.
- **If I fail to comply with any terms of this agreement, my privileges may be revoked.** If your privileges are revoked, you may submit a written request for reconsideration with any applicable supporting documentation within 20 days of the date of the revocation letter to the Community Services Director. You hold the burden of proof. The Community Services Director will review the request, any supporting documentation, and the facts and circumstances relating to the revocation and decide to uphold, modify, or overturn the decision within 30 days following receipt of your timely written request.

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Americans with Disabilities Act. The City of Scottsdale fully supports the provision of the Americans with Disabilities Act and is committed to supporting the full inclusion of persons with disabilities into programs, classes, services, and public facilities so that full participation may be enjoyed by all. Persons with a disability may request a reasonable accommodation to participate in this service by contacting the Adaptive Services Center at 480-312-2204. All requests must be made a minimum of 14 days prior to using this service.

Waiver of Liability. I understand that in addition to the potential for exposure to COVID-19 and other viral and bacterial infections or disease, there is the potential for harm, illness, or injury in accessing an unstaffed building. I voluntarily accept and solely assume all risk of damages, illness, or injury incurred or suffered by me or any minors for which I am responsible while using this service. I hereby waive, release, and agree to hold harmless and discharge the City of Scottsdale, and its elected and appointed officials, officers, directors, commissioners, agents, employees, volunteers, representatives, successors, and assigns, to the fullest extent allowed by law from any and all claims, suits, actions, expenses, damages, and losses without limitation for personal or bodily injury, wrongful death, and property damage occurring, arising from, related to or resulting from using this service.

Please present a valid ID before signing.

Printed Name

Library Card Number

Signature

Date