

## Strategic Plan | Goals and Objectives Year 2 2023-2028

***Mission:** Putting People at the Heart of Dynamic Library Services.*

***Vision:** Preserve the Past, Enrich the Present and Illuminate the future.*



# 1

### **Increase Library Service Access for the Community**

- 1.1 Establish collection access outside of library branches.
- 1.2 Ensure quality of library collection.
- 1.3 Reallocate library programming to meet the community where they are.



# 2

### **Ambitiously Educate the Community about Scottsdale Public Library**

- 2.1 Improve the library website.
- 2.2 Actively explore new ways to educate the public about library service.
- 2.3 Build community partnerships (external outreach) to further and promote library service.

# 3

### **Invest in Library Staff Development and Involvement**

- 3.1 Evaluate and implement new development programs for all levels of library staff.
- 3.2 Provide support on career advancement in the library profession.
- 3.3 Develop staff talent to ensure the continuity of critical roles through dedicated succession planning efforts.
- 5.3 Promote a culture of respect, understanding, teamwork, and collaboration.

# 4

### **Boldly Innovate Library Services for the Future**

- 4.1 Support risk taking pilot ideas for all levels of library staff.
- 4.2 Invest in new technologies to provide new services.
- 4.3 Re-imagine library programming.